New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 30 — NUMBER 2 NOVEMBER 1976

Mr. Babcock promoted to administrative assistant to president

Paul Babcock has been promoted to administrative assistant to President Laurens MacLure and will be responsible for long range planning, the preparation of certificate of need applications, and other special projects.

Paul Babcock

Mr. Babcock was the manager of ambulatory services for five years prior to this promotion.

"When I came, the department was recently formed. We were bringing together several services that existed in other parts of the hospital to a central geographic area on Deaconess 2," said Mr. Babcock, who as manager of ambulatory services at its creation was involved with Dr. John B. McKittrick, chairman of ambulatory services, and others in planning the department.

Before Mr. Babcock joined the Deaconess he was a systems analyst at Boston Hospital for Women.

A graduate of Dartmouth College, where Mr. Babcock received his AB in sociology, he is completing his MBA at Northeastern University.

Mr. Babcock lives in Wellesley with his son Matthew, 4, and is a member of the board of directors of the Wellesley Community Children's Center.

He is an avid tennis player, skier, hiker, and photographer.

Ms. Beals named manager of ambulatory services

Wendy Beals has been named manager of ambulatory services, supervising the observation unit, ambulatory surgery, chemotherapy, podiatry, physical therapy, the employee health service, and foot room. She will oversee this area's physical expansion as well as the enlargement of many of its programs and clinics.

Prior to this appointment, Ms. Beals was coordinator of emergency services at Beth Israel Hospital, where she held the positions of assistant director of hospital services and unit manager.

Ms. Beals received her BA in psychology from Boston University and is currently completing her MBA in health care administration at that university.

A resident of Beacon Hill, Ms. Beals enjoys skiing, tennis, swimming, and relaxing in Maine.

Wendy Beals

Miss Hanson promoted to assistant director for patient care

Birdie Hanson, R.N., has been promoted to a newly created position of assistant director for patient care in the department of nursing and will be responsible for quality assurance programs in nursing and the clinical aspects of nursing practice.

Since 1975 Miss Hanson has been the coordinator of nursing practice, developing and updating nursing practices and procedures and assisting in implementing changes within the nursing department. She coordinated workshops on nursing audit and the problem oriented system.

Miss Hanson joined the Deaconess in 1972 as the nursing supervisor for the intensive and coronary care units.

She has worked in Veterans Administration Hospitals in Michigan and New York and taught advanced medical-surgical nursing at the Mount Sinai Hospital School of Nursing in New York.

Active in the American Nurses Association and the American Association of Critical Care Nurses, Miss Hanson received her BS in nursing from the University of Michigan and her MA in nursing supervision from Teachers College – Columbia University, New York City.

Elyssa Pickman will continue to assist Miss Hanson in her new responsibilities.

Alice Siders, R.N., evening supervisor at the Deaconess for almost six years, will replace Miss Hanson as coordinator of nursing practice. A graduate of the Lutheran Hospital School of Nursing in Milwaukee, Wisconsin, Mrs. Siders is a member of the New England Historic Genealogical Society and the Daughters of the American Revolution. She lives in Brookline with her husband Herbert.

Birdie Hanson

In addition to the position of assistant director for patient care, the position of coordinator for quality assurance has been created and someone will be hired to fill this post.

Country fair held in cafeteria

All that was needed for this country fair was some fiddling music. There was plenty of good food and good fun. The Deaconess cafeteria on October 13 was the site of a baking contest, jelly bean guessing contest, and some good country cooking.

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Psychiatrists discuss treatment in general hospital

The psychiatrist should be considered a primary care physician and be prepared for emergencies at home and at the hospital, said Dr. Edward Mason, a guest speaker at the 14th annual clinical meeting of the Association of General Hospital Psychiatrists. "Psychiatric Treatment in the General Hospital" was the topic of the meeting held at the Deaconess on October 6. In the audience were psychiatrists, psychologists, social workers, and other mental health specialists.

Dr. Mason, acting chairman of the department of psychiatry, University of Massachusetts Medical School, and chief psychiatrist at St. Vincent Hospital, Worcester, Mass., emphasized that the psychiatrist in a general hospital should educate the staff on the emotional impact of the hospital on a patient.

"The psychiatrist must work with the surgeon on the emotional devastation to the patient of amputation of the leg or breast and with the physician in handling a patient's reaction to terminal illness," said Dr. Mason. All these situations and patients are in a general hospital.

Dr. Mason said that psychiatrists should define their limitations as medical specialists, referring marriage and family counseling to other mental health specialists, and acting as consultants when needed.

Medical specialists, he said, should remember their medical training and study the face, voice, and gestures of a patient as well as his or her physical complaints.

"Psychogenic pain is the most common clinical problem on the medical-surgical floors," said Dr. Richard A. Schwartz, director of the psychiatric residency program, Cleveland Clinic, Cleveland, Ohio. "Is it functional or psychogenic — how much of the patient's pain is psychiatric?"

In the absence of organic findings, when the pain is not characteristic of the known disease, when there is a positive psychiatric history or a stressful current life situation, Dr.

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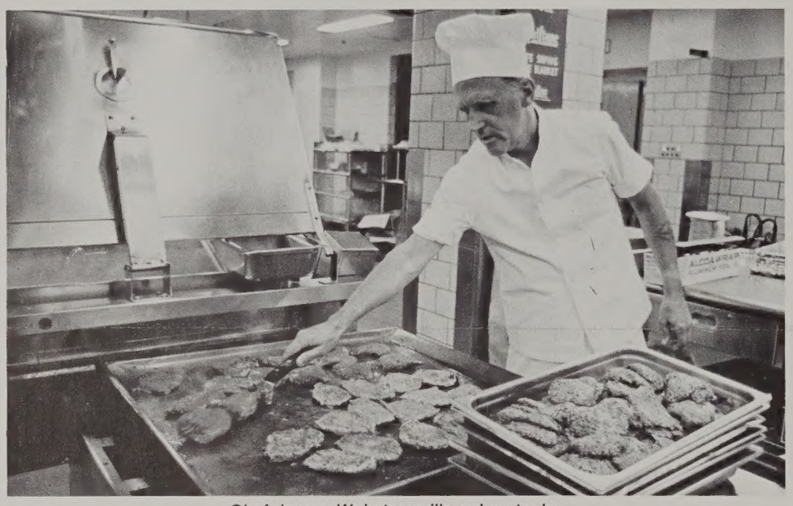
Patient food service — from sirloin to Sustacal

An appetizer of clam chowder, an entree of sirloin steak with mashed potatoes and beets, a salad, and butterscotch pudding for dessert. If patients at New England Deaconess Hospital aren't in the mood for steak, there are other items to select from a varied menu that is tasty, nourishing, and meets dietary modifications. The dietetics department aims to satisfy the patients' palates, a goal not easily accomplished in a hospital where over 70 percent of the patients are on modified diets due to the serious nature of their illnesses.

The dietetics department prepares diets that are diabetic, low fat, restricted sodium, low cholesterol, low phosphorous, low calcium, protein sparing, and dozens more. These special diets may exist alone or in combination with each other. One type of prescribed diet may be both low fat and restricted sodium.

"New menus have been prepared to respond to the different degrees of appetites and give patients more of a selection," said Charlotte Donaldson, director of dietetics. Now a patient can choose from two main entrees, salad plates, and sandwich plates for almost every meal. The patient can also select the size of the portions.



Chef James Webster grills cube steaks.

Juan Cabrera, sanitation worker, does the dishes.

The patient's first contact with the dietetics department is not with dinner but with a dietitian, who sees each patient on admission for a mini-history to determine food allergies and the patient's likes and dislikes.

"The staff dietitican is responsible for monitoring the care of about 120 patients. Within this area, she provides direct or primary care to about 50 patients. As primary dietitian, she assesses the patient's nutritional needs and develops a plan of care," said Lynne Ometer, the coordinator of clinical practices. "If the plan requires instruction on a modified diet, for example, she carries out the instructions, using the menu as a teaching tool."

The primary dietitian documents the patient's nutritional care in the medical record and consults with other members of the medical team regarding the patient's nutritional needs.

For patients with special needs, a renal, hyperalimentation, cardiac or oncology dietitian specialist provides more in-depth care and teaching. Each specialist sees about 20 patients a day to plan their menu and develop criteria for their care.

The staff dietitian and the two diet technicians she supervises meet daily for a cardex review and discussion of their patients' diets. If the patient has a complicated care plan, the staff dietitian will see him or her for menu selection. Otherwise, the diet technician sees 30 patients twice a day to select nourishments, lunch, then dinner and breakfast menus with the patient. Menu selection is done as close to the meal as possible because appetites may change radically due to the effects of treatments.

Prior to meal service, the diet technician checks her floors to see if patients are in their rooms and ready to eat. If the patient is not available, the tray is put on hold. When the meal tray is brought into the patients' rooms, the diet technician follows soon after with a condiment cart. By personally offering condiments, the diet technician improves the accuracy of the diet and has an opportunity to see if the patient has everything. In addition to giving special attention to the patient, the diet technician can see the patient's reaction to the meal. She tries to respond to patient requests, but because of time, may not always be able to make last minute changes. The diet technician also delivers supplemental feeding products to patients on special diets.

After each meal service has ended, the diet technician checks the trays of diabetic patients for diabetic returns — what has been eaten, what food has been left on the tray — and sees patients who are on calorie intakes and records what they have eaten.

Decisions on the quantity of food to buy and where to buy it are made by Production Manager Chris Sturdivant. The amount of produce, meat, and staples are all based on estimates.

Carol Friedman, diet technician, does diabetic returns, checking the trays of diabetic patients to see what has been eaten.

When an item such as chicken a la king or a garden salad is put on the menu, Ms. Sturdivant will meet with the clinical staff to decide what the entree or salad will consist of, then will tell the cooks and salad makers what to cook and how much of each item to make.

Cooks follow standardized recipes for both therapeutic and house diets. They bring the foods to the exact point of doneness and quickly chill it. Refrigeration is used for sanitary reasons because it kills bacteria. After the food is thoroughly chilled, it is sent to the assembly line where the food assemblers pre-portion the food to the specifications of the dietitians.

Because of the many types of diets at the Deaconess, menus may vary. Two patients may have the same menu but the weights of their vegetables and meat portions may be different. The components themselves may vary and be saltfree, pureed, ground, or strained. A meal of roast beef, mashed potatoes, and peas may be served in 150 variations.

The food assembly lines start at 11 a.m. and 4 p.m., after the dietitian specialists, dietitians, and diet technicians prepare and send down their menus. Each station in the line is responsible for a particular item, such as juice, salad, beverage, entree, and dessert. In between meals, the food assemblers are making salads, sandwiches, and desserts, and cutting melons.

As the trays are completed, they are loaded onto food trucks chilled with dry ice to keep the food cold until the trucks reach the patient floors.

Mary Sieruta, staff dietitian, explains dietary modifications to a patient.

A team of one diet technician and two food assemblers service the meal for two patient floors. While the diet technicians see that the patients are ready for their meal, one food assembler microwaves the tray, while the other one delivers it to the patient. After the meal the food assemblers collect the trays.

The food trucks are brought back to the dietetics department where the sanitation crew disassembles the trays and has the dishes, silverware, and trays washed by machines. The food trucks are steamed out to sanitize them for the next meal.

Breakfast is prepared and served by breakfast hostesses, who start their preparation very early in the morning in the dietitics department, then make toast and cook eggs on the patient floors and take the trays to the patients. They also keep the floor kitchens clean and stocked with juices, crackers, and bread. After breakfast service, the hostesses prepare the 10 a.m. nourishments. Food assemblers prepare and serve the 3 p.m. nourishments and the nursing staff delivers the 8 p.m. nourishments.

Meal service on the satellite units, the Diabetes Treatment Unit and Deaconess 4, is slightly different. The

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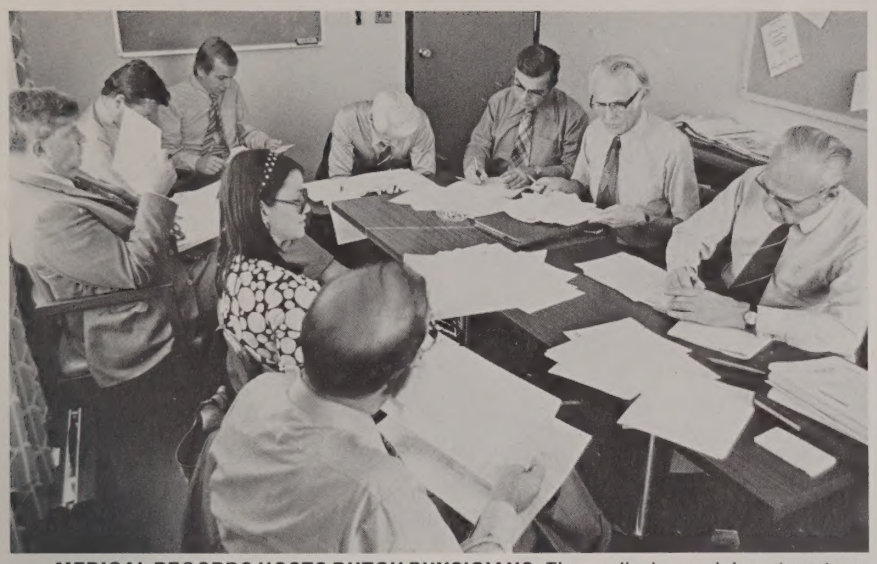


MEDICAL RECORDS HOSTS DUTCH PHYSICIANS. *The medical record department was host to a group of Dutch physicians who were visiting hospitals in the United States to observe the workings of medical audit systems. Dr. D. Hoogendoorn, founder of the Medical Registration Foundation in the Netherlands in the 1950's, led the study tour in preparation for the establishment of a nation-wide medical audit system in the Netherlands. The group spent the morning of September 28 at the Deaconess with Margaret L. Marhul, director of medical records, and Judy Yard, assistant director, who discussed the roles of the Medical Audit Committee and Nursing Audit Committee. Dr. Arturo R. Rolla, internal medicine, discussed his participation in the follow-up phase of the diabetic ketoacidosis audit and the role of physicians in the audit process. Mrs. Yard explained how the results of the audit are reported to the medical administrative board and the board of trustees for their recommendations for action to correct unjustified variations to the audit criteria. Miss Marhul talked about the importance of the medical record in the audit before taking the Dutch physicians on a tour through the medical record department.*

Freshmen arrive at new school

Pleasant dormitory rooms, modern classrooms, an expanded library, all the luxuries of a new building, greeted the class of 1979 as they arrived at Kennedy Hall on September 20. It was a great way to start the year — new school, new friends, and a bright, sunny day, still summery warm, but not too hot for lifting cartons of clothes and boxes of bric a brac.

Audrey K. Kennedy Hall, the new facility for the New England Deaconess Hospital School of Nursing, opened its doors for the first time to 68 freshmen on September 20. Juniors and seniors arrive on September 27. They quickly moved themselves and all their belongings in and made themselves at home.

There's plenty of storage space in the rooms of the new school, as Freshman Crystal L. Williams and her mother, Mrs. Betty Williams, discover while unpacking.

How do the students like their new home? Freshman Crystal L. Williams said, "It's great. There's plenty of room. And it's nice to have a kitchen on each floor."

"It's beautiful," said Kathryn M. Brown, also a freshman. "I like being among the first ones to use the School."

Freshman Elizabeth Newman shared the same sentiments, "I feel good that we're the first class to use this building because it's not every day that the freshmen are first."

The upperclassmen are enjoying their new living and studying quarters, too.

"I love it," said Junior Donna Correllus, who likes the spacious residence rooms and classrooms.

Senior Marion Matthews likes the fantastic views and quiet location of the School. She and many of her classmates found Kennedy Hall cheerier and brighter than Harris Hall because of the big picture windows.

As one student said, "It's a whole different atmosphere!"

Kathryn M. Brown, member of the class of 1979, brought her entire wardrobe to Kennedy Hall and is prepared for any change in New England weather.

Mrs. Inniss, Mr. Sasson, Miss Middleton retire from the Deaconess

A nursing aide on Palmer 2 since she came to the Deaconess five years ago, **Phyllis C. Inniss** retired from that position and was honored by her friends and associates in the nursing service department on September 21 in Harris Hall. She received gifts from the department and a watch from the hospital.

Originally from Barbados, Mrs. Inniss came to Boston seven years ago.

With retirement, Mrs. Inniss will be able to see relatives in Canada and England, do some sewing, and spend more time with her husband Godwin, a builder and an employee of Jordan Marsh, and their son Godwin, Jr., an electrical engineer, and granddaughter.

Phyllis C. Inniss, nursing service, opens cards from Director of Nursing Ellen D. Howland (l.) and Associate Director of Nursing Lois M. Preston.

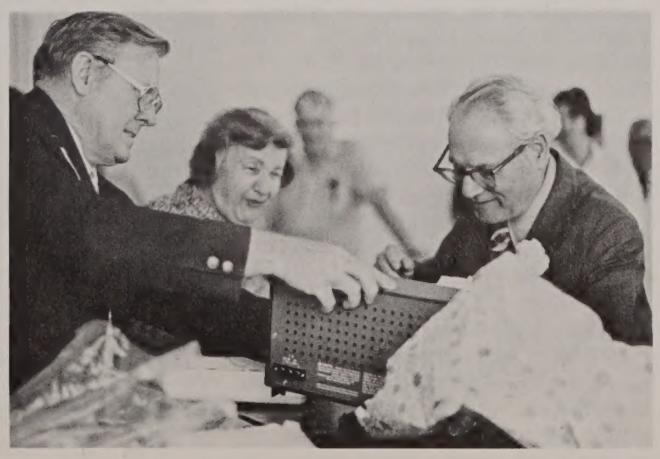
The maintenance and engineering department gathered in Harris Hall for the retirement party of **Albert Sasson** on September 28. An electronics technician for eight years at the Deaconess, Mr. Sasson received the gift of a radio from the hospital.

Mr. Sasson not only made his mark at the Deaconess in electronics, fixing everything from operating equipment to televisions, but also as an interpreter. Mr. Sasson speaks French, Spanish, Italian, Portugese, Greek, and Arabic, in addition to English, and was called upon many times to interpret for the staff at the hospital.

Mr. Sasson grew up in Toulouse, France, a town near the Spanish border. He spent 35 years in Egypt as an electrical contractor building the Suez Canal and wiring the palace of King Farouk.

From Egypt, Mr. Sasson went to Ireland, then lived in Brazil where he had an electronics shop for ten years. He came to Boston in 1966.

Retirement will have Mr. Sasson traveling, as usual, with his wife Rosalyn. They will be able to attend more concerts conducted by their son Michel, who has worked with the Boston Ballet, Newton and Brockton Symphonies, and the American Ballet Theatre in New York City. He is now a violinist with the Boston Symphony orchestra. And Mr. Sasson will be back at the Deaconess to volunteer as an interpreter.



Albert Sasson (l.), maintenance and engineering, unwraps his retirement gift (a radio) with the help of his wife Rosalyn and Cornelius H. Keating, director of maintenance and engineering.

Retiring on September 30 was **Margaret Middleton,** chief cytotechnologist in the pathology department. Miss Middleton joined the Deaconess in 1950. The hospital and the pathology department gave her the microscope she has used since she came here 26 years ago.

Cytology was a brand new field when Miss Middleton became a cytotechnologist. The study of exfoliated (sloughed off) cells from epithelial surfaces and in body fluids such as cervical and vaginal smears, sputums, and urines, cytology is used chiefly to discover cancer early in its development.

Miss Middleton was the only cytotechnologist at the Deaconess for many years. Now there are seven in the cytology lab plus additional support personnel. They process over 27,000 specimens a year.

A graduate of Boston University, Miss Middleton received her training from Drs. George Papanicolaou, Shields Warren, and Olive Gates. She helped Drs. Warren and Gates in writing one of the earliest books on cytology.

"She was largely responsible for developing one of the first and finest diagnostic cytology departments in the country," said Dr. Merle A. Legg, chairman of the department of pathology.

Now able to take a rest from the daily use of the microscope, Miss Middleton will find more time to garden at her Newton home and keep an eye on her Welsh Corgi, Topper.

Mrs. Tilley appointed program coordinator of Friends

Jane A. Tilley has been named the program coordinator for the Friends of the Deaconess Hospital, Inc., and is responsible for executing existing programs and projects and presenting new ones, implementing the goals of the Friends, working with committees and committee chairmen, and developing member activities, such as recruiting new members and encouraging present ones to become more active. Mrs. Tilley continues as a member of the board of directors of the Friends and as their recording secretary.

The wife of Dr. Robert F. Tilley, a dermatologist on the Deaconess medical staff, Mrs. Tilley is a graduate of Boston Teacher's College, earned a diploma from Simmons College's Prince School of Merchandising, and received her master's degree in education from Boston State College.

She has been a teacher of distributive education, a job analyst for the John Hancock Mutual Life Insurance Company, a methods analyst for United Rexall, and executive secretary for the Girl Scouts of America in Charlottesville, Virginia, and Woburn, Mass.

In addition to scouting, Mrs. Tilley has been a volunteer in the coffee shop at the Boston Lying-In Hospital and is a member of the auxiliary boards of the Faulkner and Massachusetts General Hospitals. She has served as a state and district officer of the Massachusetts Medical Auxiliary, is currently vice president and communications chairman of the Speech and Hearing Foundation, and is active at the Museum of Fine Arts.

Dr. Hall visits NEDH as physician-in-chief pro tem

Dr. Jack H. Hall, associate professor in medicine and assistant dean of the Indiana University School of Medicine in Indianapolis, Indiana, was the annual visiting physician-in-chief at the New England Deaconess Hospital during the week of October 4.

As physician-in-chief pro tem of the NEDH department of medicine, he made rounds with the house officers and saw patients on the wards.

A specialist in cardiology with an interest in preventive medicine, Dr. Hall also participated in cardiology walk rounds and discussed prospectives in health care at grand rounds.

He was honored at a dinner at the Harvard Club attended by the senior staff and house officers of the department of medicine.

Dr. Hall graduated from the Indiana University School of Medicine. He then served as a resident of the NEDH department of medicine in 1957-1958. Subsequently he was a teaching fellow in medicine at the Harvard Medical School and a resident in cardiology at the West Roxbury Veterans Administration Hospital. He was chief resident in medicine at the Methodist Hospital Graduate Medical Center in Indianapolis.

Currently vice president of medical education and a member of the internal medicine faculty at the Methodist Hospital Graduate Medical Center, Dr. Hall is also director of the outpatient department and director of the heart station at Methodist Hospital. He is a past president of the Association of Indiana Directors of Medical Education and is a consultant for the National Library of Medicine and Lister Hill Center for Biomedical Communications.

At the completion of Dr. Hall's visit he was given an honorarium from the MacPherson Fund to support his week as physician-in-chief pro tem. Dr. Hall generously donated this money to the Deaconess to be used for a future award for research or original study by department of medicine house staff.

Dr. Jack H. Hall

Country fair . . .

(Continued from page 1)

It was hard for the judges to decide which of the entries in the baking contest was the best. A delectable chocolate cake, scrumptious cherry cheesecake and German torte, and tangy pumpkin bread confronted Judges Mary Butler, employee relations; Walter Hollowed, maintenance and engineering; Margaret Magee, building services; Diane Wiffin, public relations; Kathy Wilson, R.N., IV therapy; and Bob Woods, print room.

Carol Cullington, R.N., IV therapy, took first prize for her chocolate cake and won a 22-pound cooked turkey. Frank Donovan, accounting, who submitted two entries, placed second for his cheesecake and won a 15-pound cooked ham. The tasty pumpkin bread won Eileen Brown, bacteriology laboratory, third prize.

In the jellybean guessing contest, the magic number was 1235, and Trisha McBride, school of nursing, came closest with the guess of 1234.

Everybody at the Deaconess won when lunchtime came. The dietetics department prepared vegetable chowder, fried clams, fried chicken, chuck burgers, country spuds, fried onion rings, and an old fashioned "pick your own" pickle barrel. "Make your own strawberry shortcake" was for dessert, a delicious way to end a country fair.

At the School of Nursing Open House for high school students, student nurses Karen Blair (l.) and Jane Burkhardt demonstrate cardiopulmonary resuscitation.

High school students attend School of Nursing Open House

High school juniors and seniors, their parents and guidance counselors, came by the dozens to the NEDH School of Nursing Annual Open House held on October 12 at Kennedy Hall. Most of the 150 people who attended came from Massachusetts, but there were a few from New Hampshire, Rhode Island, and Maine.

Junior and senior nursing students took the visitors on a tour of the new school and the hospital and showed a slide show depicting life as a student nurse in the dormitory, classroom, and hospital.

Besides being impressed with the new school's facilities and living quarters, the high school students found the nursing care demonstrations by students from the School to be interesting as well as informative. Nursing students explained operating room procedures, illustrated dressing changes and IV set-ups, and demonstrated cardiopulmonary resuscitation.

When the afternoon's open house was over, a number of visitors indicated a desire to return to the School for a more extended visit and asked for applications to the NEDH School of Nursing.

Friends prepare for Christmas

Shopping lists for Christmas are often written before the turkey is on the table at Thanksgiving. Now is not too early to start thinking about your Christmas shopping. Many of the gifts on your list can be found at the Annual NEDH Christmas Bazaar. Sponsored by the Friends of the Deaconess and the NEDH School of Nursing, the Christmas Bazaar will be held Friday, December 3, starting at 9 a.m. in the Farr lobby.

Christmas cards and crafts, homemade cakes and candies, clothes, toys, flowers, wreaths, and decorations will tempt shoppers.

Everyone at the Deaconess is invited to contribute handmade or other saleable items to be sold at the bazaar. Baked goods can be brought in the day of the bazaar. Contributions for the white elephant table may be placed in a barrel located in the Farr lobby.

Proceeds from the bazaar go to the NEDH School of Nursing Scholarship Fund.

Mrs. George Dempsey, president of the Friends, is the chairman of the bazaar. Her committee includes Mrs. Richard Paige, Mrs. Vernon S. Dick, Mrs. Elton Watkins, Jr., Mrs. Robert F. Bradley, Jr., and Mrs. John Agnew.

The Friends are hosting their Annual Christmas Open House on Sunday, December 12, 2:30 to 4:30 p.m., in the Farr lobby. Employees, patients, and visitors are invited to sample fresh doughnuts, cider, and coffee.

Although the Friends are in the midst of planning their winter activities, they were very active during the summer and fall.

Marjorie M. LeBeau, director of administrative services, who is responsible for volunteers, and Jane A. Tilley, program coordinator for the Friends, planned a recognition ride for Friends and volunteers to the exhibit "Remember the Ladies" followed by a luncheon at the Plymouth Yacht Club.

A coffee hour and tea were held at the hospital to welcome wives of new staff members and house officers and to encourage them to join the Friends.

Mrs. Tilley also sponsored a bundle party and coffee hour at her home in Jamaica Plain for the benefit of the thrift shop. From the donations, a thrift shop fashion show for employees will be held in the cafeteria to acquaint the hospital with some of the merchandise of the thrift shop.

Miss Wood receives 1976 Woman of Achievement Award

Mary Lee Wood, a research associate with the New England Deaconess Hospital-Harvard Surgical Service, was presented with the 1976 Woman of Achievement Award by the Massachusetts Federation of Business and Professional Women's Club at its luncheon in Framingham on October 16. The award is presented to the woman who has contributed much to her field.

Mary Lee Wood

Working as a research associate in transplantation immunology, Miss Wood is investigating the response of a transplant recipient when given cells from an organ donor.

In addition to her own research, Miss Wood has developed a drug with Dr. Anthony P. Monaco, head of the immunology and transplantation laboratory of the Cancer Research Institute, which is used as an immunosuppressant.

"The dream of all transplant researchers is to eventually solve the whole problem of rejection. If this is not possible we hope at least to be able to alter the transplant recipient's response to the donor, so that the recipient can be maintained on very low doses of immunosuppression," said Miss Wood, who also is the coordinator for Dr. Monaco's transplant patients, which gives her the opportunity to see the clinical side of her research.

Miss Wood has been with the Harvard Surgical Service since 1969, when it was located at Boston City Hospital. Miss Wood arrived at the Deaconess when the Service moved here in 1974.

She has been a research associate for one year at the Radiobiological Institute in Rijswijk, Holland and a research assistant for five years at the Massachusetts General Hospital Department of Surgery, where she began her work in the field of transplantation immunology.

Miss Wood has published numerous articles on her research in scientific journals. She has been named to the editorial board of *Transplantation*, the official journal of the Transplantation Society, and is a member Transplantation Society and the American Association of Immunologists.

A graduate of Wellesley College, Miss Wood received her M.A. in zoology from Indiana University, Indiana.

A volunteer guide at the Museum of Science, Miss Wood is also a worker at the Channel 2 auction and sings in the Back Bay Choral Society.

A resident of Cambridge, Miss Wood is a member of the Cambridge chapter of the Massachusetts Federation of Business and Professional Women's Club.

More than 170,000 women are members of the National Federation of Business and Professional Women's Club, which was formed in 1919 to focus attention on the achievements of women.

ANNUAL REPORT RECEIVES TWO AWARDS. *M. Eleanor Clapp, director of public relations, received a certificate of merit in the annual report division in the MacEachern Awards Competition of the Academy of Hospital Public Relations. The awards signify the highest achievements in hospital public relations. Judges called the 1975 NEDH annual report, "a high quality book . . . excellent report . . . informative, interesting, varied, dramatic, effective." Presentation was made at the annual meeting of the American Hospital Association in Dallas, Texas on September 23. The annual report also received a certificate of commendation for excellence in the concept, design, and contents by the Mead Paper Company, Dayton, Ohio. Mrs. Clapp is pictured with Ralph Lapham (r.), art director of the Creative Communication Group, who designed the annual report, and Gerry Chisholm, account representative for the Colonial Paper Company, the distributor for Mead Paper Company.*

Food assembler Sonia Davids pre-portions the food to exact specifications.

Patient food service . . .

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DTU uses the same menu as the other patients in the hospital, but the items are more suited to the ambulatory patient. The patients eat cafeteria-style, picking up trays of pre-portioned food which are immediately microwaved and helping themselves to a salad bar of "free" foods. Deaconess 4 does not use a microwave oven but offers a choice of hot meal and salad/sandwich plate and table service. Not many patients on Deaconess 4 are on special diets.

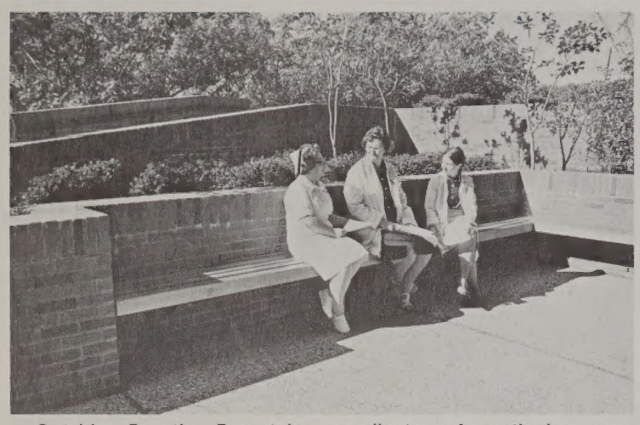
Over 80 people are involved in food preparation — dietary supervisors, storeroom manager, food assemblers, cooks, diet technicians, dietitians, breakfast hostesses, sanitation crew, and more. The dietetics department comes to life at 5:30 a.m. and doesn't close until after 9:30 p.m. Everyday they produce breakfast, lunch, dinner, and three nourishments, with a menu as varied as that of any restaurant.

But what restaurant can offer vanilla Sustacal, black walnut Ensure, MCT oil, EMF drink, or Polycose beverage? Burger King may hold the pickles and the relish, but special orders don't upset the NEDH dietetics department either. They're used to it.

Medical technology student laboratory on display at open house

The medical technology student laboratory (pictured above) and student library in the William A. Meissner Laboratory were on display at an open house on October 7 for students, faculty, and friends of the New England Deaconess Hospital – New England Baptist Hospital – Northeastern University Clinical Applied Study in Medical Technology. Dr. Agnes Kim, director of the Deaconess program, welcomed the guests, who included Dr. Bradley E. Copeland, director of clinical pathology at the two hospitals; Professor Britta Karlsson and Dean Albert Soloway from Northeastern University; Clare Shruhan, recently retired from the position of interinstitutional program coordinator; and Marcia Stowell, education coordinator. This is the first time that a student laboratory has been large enough to hold all the students. The student laboratory is designed as a self-contained laboratory in which the 20 students can practice and learn. They are there for three rotations, microbiology, chemistry, and hematology, with one or two instructors present at all times in each specialty. The instructors are medical technologists from the Deaconess laboratories.

Kennedy Hall has open house for employees



Outside, Dorothy Bernstein, coordinator of continuing care; Margaret Blumie and Fran Lipshitz, social service (l.-r.); enjoy the terrace.

Impressed with the size and sound of the auditorium, thrilled with the terrace, and delighted with the views presented by big picture windows — these were the reactions of employees who toured Audrey K. Kennedy Hall, the new school of nursing building, at its open house on September 22. Hundreds of employees walked through the modern classrooms and residence quarters and the expanded library, admiring the colors and design of the spacious new school.

Employees who visited Kennedy Hall during the Open House were greeted in the lobby by staff of the NEDH School of Nursing.

Carpenters Alfred Veisbergs, Tony Graffeo, and Alan DeNapoli (l.-r.) check the woodwork in the students' rooms.

Doctors doings...

Dr. David A. Bittar, anesthesia, NEDH and Lahey Clinic, was inducted into the American College of Chest Physicians on October 24.

* * *

Dr. John W. Braasch, general surgery, NEDH and Lahey Clinic, discussed "Considerations which lower Pancreatoduodenectomy" at a meeting of the New England Surgical Society on September 23-27. He is secretary of the Society. He moderated a panel on "Postoperative Complications" at the Tennessee Valley Medical Assembly on October 3-5. Dr. Braasch spoke on "Preliminary Results with Circle Tube Stent in Stricture Repair" at a meeting of the Priestley Society in Rochester, Minn., on October 8-10. He published the articles "Technique of Radical Pancreatoduodenectomy: With Consideration of Hepatic Arterial Relationships" and "Disability after Gastric Surgery" in the June 1976 issue of *Surgical Clinics of North America.*

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Olga Greengard, Ph.D., Cancer Research Institute, lectured on "Biochemical Differentiation of the Liver" at the 71st Ross Conference on Pediatric Research, Gastrointestinal Development and Neonatal Nutrition on June 13-16 in Portland, Me.

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Dr. William V. McDermott, general surgery, in collaboration with **Drs. W. Eugene Knox** and **Norman Zamchek,** Cancer Research Institute, presented the paper "Enzymes and Isoenzymes as Possible Markers for Pancreatic Carcinoma" at the combined meeting of the American Pancreatic Study Group and the National Pancreatic Cancer Project on November 4-5 in Chicago, Ill. Dr. McDermott was named principal investigator on a grant from the National Pancreatic Cancer Project for research in the field of pancreatic cancer. Much of the background of the proposed research is based on studies of Drs. Knox and Zamchek. The National Pancreatic Cancer Project is a funded program sponsored by the National Cancer Institute with the sole purpose of developing research interests in the prevention and cure of pancreatic cancer.

Psychiatry conference . . .

(Continued from page 1)

Schwartz said that there could be a psychiatric response.

"If there is a psychiatric response to pain, is it an underlying predisposition or the result of the pain itself?"

In the treatment of chronic pain syndrome, Dr. Schwartz said patients may be controlled by non-narcotic analgesics, or may respond to nerve blocks, psychiatric treatment, or narcotics.

Dr. John Kuehnle, assistant professor of psychiatry, Harvard Medical School, discussed drug therapy in controlling acute psychoses.

Dr. Robert E. Arnot advocated successful treatment of most psychoses and many neuroses through clinical interruption of the ongoing cerebral circuits that are mediating the disturbed mental processes.

Dr. Walter I. Tucker, psychiatry and neurology, NEDH and Lahey Clinic, and Dr. T. Corwin Fleming, psychiatry and neurology, NEDH, moderated the meeting. Dr. Fleming is the president of the Association of General Hospital Psychiatrists, which promotes the development of psychiatry in general hospitals.

New England Deaconess Hospital
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pulse

The New England Deaconess Hospital is a 489-bed and 16-building complex. Physicians from the Joslin Clinic, the Lahey Clinic, Overholt Thoracic Clinic and the independent medical and surgical staffs serve the needs of their patients at the hospital. The Deaconess is internationally known for diagnosis, treatment and research in brain and chest surgery, cancer, diabetes and general medicine, and is affiliated with Harvard Medical School.

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